



Learning from Incidents

Toolbox Talks are intended to facilitate health and safety discussions. Find more Toolbox Talks on the [Occupational Safety web page](#).

General Information

Creating a safe work environment reduces the number and severity of incidents. Unfortunately, incidents still occur in every workplace. How can we learn from past incidents?

What incidents have occurred in your workplace?

- It is important to avoid using names when discussing past incidents. Focus on the activities or actions that could have prevented/reduced the incident.
- What would you have done if the incident happened to you?
- Are similar-type injuries being repeated in the workplace?
- What corrective actions have been made?
- How many incidents have occurred in the last year? 5 years?

Have there been near misses in your workplace?

- A near miss is when no injuries/damage occurred, but there was "close call" where someone was at risk.
- Have you ever been asked to do something that made you feel unsafe?

What is your role in incident prevention?

- Report any injuries or near misses to your supervisor immediately.
- Report unsafe behavior to your supervisor.
- Do not do anything to put yourself or others in danger.
- Keep safety a top priority in everything you do.
- Avoid working distracted.
- Take responsibility for your own safety.



Discussion Date:

Supervisor:

Participants:

Photo Source: [Safety Banners](#)