# Learning from Incidents

Toolbox Talks are intended to facilitate health and safety discussions. Find more Toolbox Talks on the <u>Occupational Safety web page.</u>

## **General Information**

**Toolbox Talks** 

Creating a safe work environment reduces the number and severity of incidents. Unfortunately, incidents still occur in every workplace. How can we learn from past incidents?

## What incidents have occurred in your workplace?

- It is important to avoid using names when discussing past incidents. Focus on the activities or actions that could have prevented/reduced the incident.
- What would you have done if the incident happened to you?
- Are similar-type injuries being repeated in the workplace?
- What corrective actions have been made?
- How many incidents have occurred in the last year? 5 years?

### Have there been near misses in your workplace?

- A near miss is when no injuries/damage occurred, but there was "close call" where someone was at risk.
- Have you ever been asked to do something that made you feel unsafe?

### What is your role in incident prevention?

- Report any injuries or near misses to your supervisor immediately.
- Report unsafe behavior to your supervisor.
- Do not do anything to put yourself or others in danger.
- Keep safety a top priority in everything you do.
- Avoid working distracted.

**Environmental Health and Safety** 

• Take responsibility for your own safety.

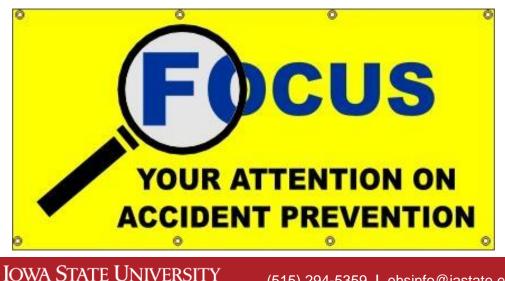


Photo Source: Safety Banners

**Discussion Date:** 

Supervisor:

**Participants:**