EH&S Strategic Plan 2010-2015

Strategies for Success

- Safety Culture
- Customer-Focused
- Improve Visibility
- Entrepreneurial Environment
- Measure Success
Environmental Health and Safety
Strategic Plan 2010-2015

EH&S is committed to the Strategic Plans of Iowa State University and Business and Finance. This commitment relies on providing high quality services to the University community and its partners. This will be accomplished by relying on the proven three pillars of EH&S’ core values; service, quality and knowledge. Five success strategies and accompanying goals have been identified for 2010-2015.

Foster a Safety Culture
EH&S will promote a positive safety culture throughout the University.

Goals
- Foster a culture of shared participation in the implementation of sustainable strategies that promote Iowa State as an environmental, safety, and health leader.
- Actively promote safety and sound environmental stewardship in all interactions with campus clients/partners.
- Better integrate environmental, safety, and health requirements in University policies and procedures.

Improve Visibility
EH&S will enhance the visibility of its services to the University community.

Goals
- Make environmental, safety, and health policies, procedures and guidance documents more accessible to the University community.
- Promote staff membership in University, community, and professional committees.
- Engage the local community to strengthen environmental, safety and health services.

Enhance Customer-Focused Environment
EH&S will create a more customer-focused environment.

Goals
- Collaborate with other service units to streamline procedures/processes.
- Increase contact with campus clients to understand their specific and/or unique challenges.
- Better communicate EH&S efforts at being client centered rather than compliance centered.

Instill an Entrepreneurial Spirit
EH&S will support an entrepreneurial environment by providing services and expertise to external clients as appropriate.

Goals
- Empower staff to seek collaborative relationships with the University community and its partners.
- Seek external funding sources for research, education and outreach projects.
- Provide services to non-university entities on a “fee for service” basis as appropriate.
Measure Success
EH&S will implement processes to measure and benchmark its operations.

Goals
- Develop consistent benchmark strategies and procedures.
- Annually develop focused and measurable goals.
- Actively solicit customer satisfaction inputs.